

### 5.9 Submission of Technical Details- Revised

It is mandatory to provide the technical details in the exact format as specified in Para 3.3 of this RFP document. The Technical Bid should contain proposals, solutions for the areas of work as enumerated in Para 2 ("**Purpose and Scope**") of this document, covering the conceptualization, design and implementation stages. Submission should clearly articulate the deliverables at the end of each phase of work. Details of similar type of work undertaken; particularly for Indian Public Sector Banks / Public sector Financial Institutions including Large Indian Private Sector Banks with pan-India presence having at least 10,000 employees on the rolls should be highlighted. The profile of the key persons assigned to such projects and reference letters from such organizations may be enclosed with the "Technical Offer" (as per Annexure – H).

The Consultant should submit the plan of action, solutions, ideas, deliverables with timelines to implement BPT activities at branches, Central Processing Centres and different Administrative Offices in phases as mentioned in Para 7.5 of this RFP encompassing the scope of consultancy as per para 2.3.

The offer may not be evaluated / may be rejected by the Bank in case of non-adherence to the format or partial submission of technical information as per the format given in the offer. The Bank shall not allow / permit changes in the technical offer after due date for submission of offers.

The commercial Bid amount should cover for contract period for the respective vertical, extendable for a period of 6 months and additionally by another 6 months based on the need during which a dedicated project team has to work on site.

Statement or request for deviation in either Technical specifications or Terms & Conditions specified in the RFP should not form part of Commercial Offer. In case any commercial offers contain such requests or submissions, the offer will be summarily rejected without any further process or communication in this regard. Any commercial offer, which is conditional and / or qualified or subjected to suggestions, will be summarily rejected. The format shall not be modified by the Consultant and such changes in the format may lead to rejection of the bid.

